



State of California
Edmund G. Brown Jr., Governor

The Board is conducting a survey to determine how satisfied you are with your overall experience with the Board's enforcement and complaint process. Please take a moment to complete the survey and return it to the Board at your earliest convenience.

Your Name						
Date						
Case Number						
	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
I knew where to file a complaint and who to contact for any questions.						
When I initially contacted the Board they treated me in a professional and courteous manner.						
I was informed on how my complaint would be handled and any future action the Board may take.						
I was kept up to date on the status of my complaint.						
My phone calls and correspondence were responded to promptly by staff.						
My complaint was investigated in a timely manner by staff.						
I am satisfied with the final outcome of my case.						
I am highly satisfied with the service provided by the Board.						
Additional Comments: Please let us know what you liked about your experience and what we can improve on.						

THANK YOU FOR YOUR PARTICIPATION

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F (916) 327.0039	901 P Street, Suite 142A
TT/TDD (800) 735-2929	Sacramento, California 95814
Consumer Complaint Hotline	www.chiro.ca.gov
(866) 543-1311	

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