BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

# NOTICE OF PUBLIC MEETING

**January 28, 2016**
**9:00 a.m.**
**State Capitol**
**First Floor, Senate Committee Room 113**
**Sacramento, CA 95814**

## AGENDA

1. **OPEN SESSION** – Call to Order & Establishment of a Quorum
   Sergio Azzolino, D.C., Chair
   Heather Dehn, D.C., Vice Chair
   Julie Elginer, Dr.PH, Secretary
   Dionne McClain, D.C.
   John Roza Jr., D.C.
   Corey Lichtman, D.C.
   Frank Ruffino

2. **Pledge of Allegiance**

3. **Chair's Report**

4. **Election of Officers for 2016**
   A. Chair
   B. Vice-Chair
   C. Secretary

5. **Approval of Minutes**
   October 27, 2015

6. **Executive Officer's Report**
   A. Administration
   B. Budget
   C. Licensing
   D. Enforcement

7. **Ratification of Approved License Applications**

8. **Ratification of Approved Continuing Education Providers**

9. **Ratification of Denied License Applications in Which the Applicants Did Not Request a Hearing**

**10. Consideration of Recommendation to Waive Two Year Requirement to Restore a Cancelled License**

**11. Occupational Analysis Presentation by Heidi Lincer-Hill, Chief Office of Professional Examination Services**

**12. Social Media Training**

**13. BCE Licensing, Continuing Education and Public Relations Committee Meetings Update -**
Board may take action on any item on the attached Licensing, Continuing Education and Public Relations Committee meeting agendas.

**14. BCE Government Affairs Committee Meeting Update –**
Board may take action on any item on the attached Government Affairs Committee meeting agenda.

**15. BCE Enforcement Committee Meeting Update –**
Board may take action on any item on the attached Enforcement Affairs Committee meeting agenda.

**16. Update on Pending Regulations**

A. Application for Licensure (CCR Section 321)
B. Consumer Protection Enforcement Initiative
C. Uniform Standards for Substance Abusing Licensees
D. Revisions to BCE Disciplinary Guidelines
E. Mandatory Cardiopulmonary Resuscitation (CPR) Certification for all licensees
F. Comprehensive Revisions/Updates to CCR Article 4 (Sections 330 – 331.16) – Approved Schools & Qualifications of Applicants (Curriculum Requirements) Continuing Education Requirements (CE Provider and Course Approval)
G. Chiropractic Records Retention/Disposition of Patient Records Upon Closure ofPractice or Death/Incapacity of Licensee
H. Continuing Education Requirements (CE Provider and Course Approval)
I. Amend or Repeal CCR Section 354 - Successful Examination (Obsolete provision)

**17. Public Comment for Items Not on the Agenda**
Note: The Board may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. [Government Code Sections 11125, 11125.7(a).] Public comment is encouraged; however, if time constraints mandate, comments may be limited at the discretion of the Chair.

**18. Future Agenda Items**

**19. Hearing Re: Petition for Reinstatement of Revoked License**

A. Dong Hyun Chang
B. Jeffrey Nabatmama
C. Deborah Noble

**20. Closed Session**

A. Deliberation on Disciplinary Decisions and Petitions Pursuant to California Government Code Section 11126(c)(3)

B. Receive Advice from Legal Counsel Pursuant to California Government Code Section 11126(e) Regarding:

1) Jonathan Widenbaum, D.C. v. California Department of Consumer Affairs/Board of Chiropractic Examiners, Cal.Ct.App. (1st app. Dist.), Case No. A142454

2) Hugh Lubkin, D.C. v. Board of Chiropractic Examiners Workers' Compensation Case No. ADJ7361379

**21. OPEN SESSION: Announcements Regarding Closed Session**

**22. Adjournment**

Meetings of the Board of Chiropractic Examiners are open to the public except when specifically noticed otherwise in accordance with the Open Meeting Act. Public comments will be taken on agenda items at the time the specific item is raised. The Board may take action on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a quorum. The meeting may be cancelled without notice. For verification of the meeting, call (916) 263-5355 or access the Board's Web Site at **www.chiro.ca.gov**.

The meeting facilities are accessible to individuals with physical disabilities. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Valerie James at (916) 263-5355 ext. 5362 or e-mail Valerie.James@dca.ca.gov or send a written request to the Board of Chiropractic Examiners, 901 P Street, Suite 142A, Sacramento, CA 95814. Providing your request at least five (5) business days before the meeting will help to ensure availability of the requested accommodation.

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

# Election of Officers for 2016

A. Chair
B. Vice-Chair
C. Secretary

Exhibit 4

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

**Agenda Item 4**
**January 28, 2016**

**BCE 2016 Election of Officers**

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## Purpose of the item

The Board will engage its annual process to elect Board Officers.

## Action(s) requested

The Board shall nominate and elect a Chair, Vice Chair, and Secretary by a majority vote.

## Background

Annually, at the first full Board meeting of the year, the Board votes to elect a Chair, Vice Chair and Secretary from the Members of the Board.

Current Board Officers

- Sergio Azzolino, D.C. - Chair
- Heather Dehn, D.C. - Vice-Chair
- Julie Elginer, DrPH - Secretary

## Recommendation(s)

Staff has no recommendation at this time

## Next Step

N/A

## Attachment(s)

N/A

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
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# Approval of Minutes

## October 27, 2015

Exhibit 5

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

**Agenda Item 5**
**January 28, 2016**

**Approval of Minutes**

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## Purpose of the item

The Board will review and approve the previous board meeting minutes.

## Action(s) requested

The Board will be asked to approve the October 27, 2015 Board meeting minutes.

## Background
N/A

## Recommendation(s)
N/A

## Next Step
N/A

## Attachment(s)
- Meeting Minutes from the October 27, 2015 Board meeting

# BOARD OF CHIROPRACTIC EXAMINERS
# PUBLIC SESSION MINUTES

October 27, 2015
The Westin Los Angeles Airport
5400 West Century Boulevard, Westchester Room AB
Los Angeles, California 90045

DRAFT

**Board Members Present**
Sergio Azzolino D.C., Chair
Heather Dehn, D.C., Vice Chair
Julie Elginer, Dr.PH, Secretary
Frank Ruffino
Dionne McClain, D.C.
John Roza, Jr., D.C.
Corey Lichtman, D.C.

**Staff Present**
Robert Puleo, Executive Officer
Spencer Walker, Attorney III
Dixie Van Allen, Staff Services Manager I
Marcus McCarther, Associate Governmental Program Analyst
Valerie James, Management Services Technician
Nikkia Capizzano, Office Technician

**Call to Order**
Dr. Azzolino called the meeting to order at 9:38 a.m.

**Roll Call**
Dr. Elginer called the roll. All members were present, except Dr. Litchman who arrived at 10:45 a.m.

**Pledge of Allegiance**
Mr. Ruffino led the Pledge of Allegiance.

**Chair's Report**
Dr. Azzolino welcomed and thanked everyone for joining the Board for its final Board meeting of 2015. Dr. Azzolino reported that it has been a productive year for the Board Members and staff. Dr. Azzolino highlighted the Board's accomplishments and ongoing projects. The Board is entering into the third year of its 2014-2017 Strategic Plan and has fully completed the majority of the goals and action items. The significant accomplishments that have come out of the Board's Strategic Plan include:

- A review of the Board's Continuing Education regulations by the Licensing and Continuing Education Committee which is working with stakeholders to establish minimum requirements for CE providers. The first Focus Group will be held on November 5th in Sacramento. The second Focus Group will be in Southern California in early 2016. Dr. Azzolino encouraged anyone who has an interest in ensuring licensees receive quality CE to participate in one or both Focus Groups.
- The Board now has Consumer Publications available in English and Spanish to educate the public about the Board of Chiropractic Examiners and the Chiropractic profession. The publications are available to be viewed and downloaded on the Board's Website.
- The Board has started work on an informational pamphlet to guide consumers through the Board's complaint process.
- Dr. Azzolino added that the Board has significantly streamlined its legislative review process and Board Member Administrative Procedures. The Board continues to explore opportunities to enhance efficiency.

Dr. Azzolino addressed the recent Supreme Court decision, which determined that the North Carolina Dental Board violated federal antitrust laws by preventing non-dentists from providing teeth whitening services in competition with licensed dentists. This case has potential impacts for regulatory boards throughout the US. Initial analysis conducted by the Brown Administration and the Attorney General's Office has found that the structure and oversight of California's Regulatory Boards are fundamentally different than in the North Carolina Case, in that the Administration and Legislature already take a more active role in supervising the activities of California's Boards.

**Approval of Minutes**

Dr. Elginer requested corrections to be made to the minutes as follows:

- Page 3 - BCE Licensing, Continuing Education and Public Relations Committee Meeting Update, second line, capitalize "Education" in Continuing Education Regulations.

Dr. McClain requested corrections as follows:

- Page 2 – Approval of the Minutes should state, "Mr. Ruffino" instead of "Dr. Ruffino".

***MOTION: MR. RUFFINO MOVED TO APPROVE THE JULY 30, 2015 MINUTES AS AMENDED.***
***SECOND: DR. ELGINER SECONDED THE MOTION***
***VOTE: 6-0 ( DR. AZZOLINO-AYE, DR. ELGINER-AYE, DR. DEHN-AYE, MR. RUFFINO-AYE, DR. MCCLAIN-AYE, DR. ROZA-AYE)***
***MOTION: CARRIED***

**Executive Officer's Report**
Mr. Puleo gave the Executive Officer Report. The topics covered were Administration, Budget, Licensing and Enforcement.

Mr. Puleo referred to the organization chart and introduced Mr. McCarther who was recently hired as the Board's new Policy Analyst. The Enforcement Manager position is currently vacant. The Board will be recruiting for this position in the near future.

Mr. Puleo reported that in addition to the organization chart, he has provided a summary of each staff member's functions in order to complete goal 4.2 of the strategic plan. Mr. Ruffino commended Mr. Puleo, Ms. Van Allen and staff for putting the summary of staff functions together.

Mr. Puleo added that the summary of staff functions will be included in the Board Member's onboarding binders for future Board Members appointed to the Board.

Mr. Puleo provided an update of the Board's fund condition highlighting the plan to pay back the loan from the Vehicle Inspection and Repair Fund.

Mr. Puleo summarized the Board's licensing statistics and stated there have not been any significant changes since the last meeting. He also reported on the Enforcement statistics and provided a brief overview of enforcement activity since the last Board Meeting.

Mr. Puleo provided highlights on The Health Care Executive Officer Council meeting and shared that The Health Care Executive Officer Council expressed a desire to include Executive Officers from all Boards and Bureaus in the next meeting in December.

Mr. Ruffino congratulated Mr. Puleo on his leadership on the Health Care Executive Officer Council. Mr. Ruffino inquired about whether there is a formal agenda created for these meetings and requested the Health Care Executive Officer agenda to be provided in the Executive Officer's Report at Board Meetings.

**Ratification of Approved License Applications**

***MOTION: DR. DEHN MOVED TO RATIFY THE APPROVED LICENSE APPLICATIONS.***
***SECOND: MR. RUFFINO SECONDED THE MOTION***
***VOTE: 6-0 (DR. AZZOLINO-AYE, DR. ELGINER-AYE, DR. DEHN-AYE, MR. RUFFINO-AYE, DR. MCCLAIN-AYE, DR. ROZA-AYE)***
***MOTION: CARRIED***
The Board ratified the attached list of approved license applications incorporated herein (Attachment A).

**Ratification of Approved Continuing Education Providers**

***MOTION: DR. DEHN MOVED TO RATIFY THE APPROVED CONTINUING EDUCATION PROVIDERS.***
***SECOND: DR. MCCLAIN SECONDED THE MOTION***
***VOTE: 6-0 (DR. AZZOLINO-AYE, DR. ELGINER-AYE, DR. DEHN-AYE, MR. RUFFINO-AYE, DR. MCCLAIN-AYE, DR. ROZA-AYE)***
***MOTION: CARRIED***
The Board ratified the attached list of approved continuing education providers incorporated herein (Attachment B).

**Ratification of Denied License Applications in Which the Applicants Did Not Request a Hearing**
There were no denied license applications.

**BCE Licensing, Continuing Education and Public Relations Committee Meeting Update**
Dr. Dehn reported on the Committee's progress on reviewing the Continuing Education regulations. Two focus groups have been scheduled and CE providers have been invited to participate in the revision of these regulations. Dr. Dehn added that the Committee has finalized two outreach publications geared towards licensees and prospective licensees, which are now available on the Board's website. The Committee has completed most of the strategic plan goals assigned; however, completion dates for Continuing Education Goals 3.1.2 and 3.1.3 were changed to Quarter 2 of 2016, and Goal 3.1.4 was changed to Q2 of 2017 to accommodate interaction and feedback from stakeholders and rulemaking timelines. Dr. Dehn urged the Board members to respond to the Board's request for social media posting ideas. The Committee set a schedule to distribute the Board's "Top 10 Violations" publication to Continuing Education Providers, upon approval of providership and approval of Ethics Courses, as well as quarterly. Dr. Azzolino recommended the "Top 10 Violations" publication be included in the upcoming newsletter and on the Board's website. Dr. Azzolino also urged the Board to provide this publication to Ethics instructors at chiropractic colleges to share with their students.

Dr. Dehn mentioned Action Item 3.4 (Establish and document protocols for ongoing communication with chiropractic oversight organizations to ensure consistent standards and protocols for communication with chiropractic organizations) suggesting that the Board reach out to state chiropractic associations, letting them know that the Board is available to participate at state conventions as guest speakers.

Dr. Azzolino recommended the Board seek clarification on travel restrictions (i.e. teleconference, other options for outreach to other state Boards.)

Dr. Dehn requested that Mr. Puleo discuss how other Boards interact with other states' regulatory agencies at the next Executive Officers meeting.

Mr. Puleo reported that the Federation of Chiropractic Licensing Boards sends out email blasts concerning issues that affect all chiropractic boards. They also conduct Power Polls, which are helpful in gathering information from other state boards.

Mr. Ruffino requested clarification on travel to be added as a future Agenda item.

Mr. Puleo volunteered to arrange for a Department of Consumer Affairs representative to attend the next Board Meeting to clarify travel restrictions.

Dr. Dehn reported that the Committee found that the "How to File a Complaint" guide would not be worthy of its own pamphlet because the information is clearly stated on the Board's website.

Dr. Azzolino disagreed on the basis that the majority of patients may not have access to the information via internet and referred this project back to the Licensing Committee.

Mr. Ruffino suggested that the newsletter include an article about the Health Care Executive Officer's meeting. Mr. Ruffino requested a draft of the newsletter to be provided to the Board Members prior to distribution.

**BCE Government Affairs Committee Meeting Update**
Dr. Elginer provided a brief overview of the Committee's progress on action items in the Strategic plan. Dr. Elginer provided on overview of legislation followed and positions taken by the Board. Dr. Elginer reported that all but one action item in Goal 4 has been fulfilled. Dr. Elginer discussed Goal 4.3.6 - Increasing Accessibility to Board and Committee Meetings and the challenges the Board faces in completing this goal. She shared her desire to have at least one Board Meeting at a Chiropractic school.

Dr. Elginer highlighted a Legislative Training class that the Department of Consumer Affairs is holding in December.

Dr. Elginer mentioned that the Board needs to start planning and discussing a strategic plan meeting session for the upcoming year. Dr. Elginer suggested that the Board work with SOLID for the upcoming strategic planning, as they were a great help in the previous planning process. Dr. Elginer requested Mr. Puleo to follow up and work with SOLID on determining their availability for the upcoming year. Dr. Elginer encouraged all Committee chair's to revisit goals that have not been accomplished and to point those out in the strategic planning session so that they can be addressed in the future strategic plan.

Dr. Azzolino requested that Mr. Puleo include the strategic planning information in the upcoming newsletter.

**Update on Pending Regulations**
Ms. Van Allen reviewed the proposed regulations and regulatory rulemaking status chart that was prioritized by the Board. The rulemaking status chart will be included in all future Board Meeting packets.

Dr. Elginer requested that the status column include a full status report from start to finish, rather than just the most recent status.

Dr. Dehn mentioned that Group A is comprised of legislatively mandated rulemaking actions which take priority over other Board proposals.

Mr. Puleo suggested that Group A should be retitled to clarify that they are legislative mandates. The Board agreed with his recommendation.

**Proposed 2016 Board Meeting Schedule**
The Board selected the following tentative dates for future board meetings:

Primary Date: January 28, 2016 – Sacramento
Primary Date: May 17, 2016; Alternate Date: May 19, 2016 – Southern California
Primary Date: July 28, 2016; Alternate Date: July 29, 2016 – San Francisco California
Primary Date: October 14, 2016 – Southern California

**Overview of Occupational Analysis Process**
Mr. Puleo highlighted that the Occupational Analysis project needs subject matter experts. Mr. Puleo is working with the Department of Consumer Affairs on establishing dates for Expert Consultants to work on the professional standards for licensure exams. The process will begin in late 2016.

Dr. Azzolino requested that the Occupational Analysis project be mentioned in the newsletter as well as emailed to the Board Members to solicit subject matter experts.

**The Board moved to Agenda Item 18- Hearings Re: Petition for Early Termination of Probation and/or Reduction of Penalty Reinstatement of Revoked License**
Administrative Law Judge, Carla L. Garrett, presided over and Deputy Attorney General, Thomas Rinaldi, appeared on behalf of the people of the State of California in the following hearings:

A. Nora Oakley, D.C.- DC 19020
B. Roberta Rendor, D.C. – DC 25023

**The Board moved to Agenda Item 19- Hearings Re: Petition for Reinstatement of Revoked License**
Administrative Law Judge, Carla L. Garrett, presided over and Deputy Attorney General, Thomas Rinaldi, appeared on behalf of the people of the State of California in the following hearing:

A. Dennis Revere

**Closed Session**
Following oral testimonies, the Board went into Closed Session for deliberation and determinations regarding:

A. Deliberate on Disciplinary Decisions and Petitions Pursuant to California Governmental Code Section 11126(c)(3)
B. Closed Session to receive advice from Legal Counsel Pursuant to California Government Code Section 11126(e) regarding:
   1) Jonathan Widenbaum, D.C. v. California Department of Consumer Affairs/Board of Chiropractic Examiners, Cal.Ct.App. (1st app. Dist.), Case No. A142454
   2) Hugh Lubkin, D.C. v. Board of Chiropractic Examiners Workers' Compensation Case No. ADJ7361379
C. Evaluation of the Executive Officer Pursuant to California Governmental Code Section 11126(a)

**Open Session**
The Board went back into Open Session and moved to agenda item 14.

**Discussion and Possible Action Regarding BCE Recognition of Chiropractic Specialty Boards**
Dr. Azzolino reported that the Board's legal counsel suggested that the Board wait on this matter until some of the issues have gone through the appropriate legal venues.
Dr. Azzolino directed staff to look closely at advertising complaints that are deceptive.
Mr. Puleo stated that he would meet with the enforcement staff on this issue.
Dr. Azzolino suggested that this item should be tabled and discussed at a future Board meeting.

**The Board moved to Agenda Item 15 – North Carolina State Board of Dental Examiners v. Federal Trade Commission**
Dr. Azzolino reported that the United States Supreme Court has opined that regulatory boards need to have appropriate oversight. Since the Board has oversight from the Department of Consumer Affairs, this decision will likely have a minimal impact upon this Board.

**Public Comment for Items Not on the Agenda**
None

**Future Agenda Items**
Dr. Azzolino suggested - Discussion and Possible Action Regarding Specialty Advertising by BCE Licensees.
Dr. Lichtman suggested a discussion to improve relations with state organizations.

**Adjournment**
***MR. RUFFINO MOVED TO ADJOURN***
***SECOND: DR. ELGINER SECONDED THE MOTION***
***VOTE: 7-0 (DR. AZZOLINO-AYE, DR. ELGINER-AYE, DR. DEHN-AYE, MR. RUFFINO-AYE, DR. MCCLAIN-AYE, DR. ROZA-AYE, DR. LITCHMAN-AYE)***
***MOTION: CARRIED***

Dr. Azzolino adjourned the meeting at 5:13 p.m.

DRAFT

**(ATTACHMENT A)**

# Approval By Ratification of Formerly Approved License Applications
## July 1, 2015 – September 30, 2015

| Name (First, Middle, Last) | | | Date Issued | DC# |
|---|---|---|---|---|
| Christopher | Joseph | Alegria | 7/3/2015 | **33338** |
| Justin | Kyle | Cheng | 7/3/2015 | **33339** |
| Saul | Ethan | Sclamberg | 7/3/2015 | **33340** |
| Heather | | Creed | 7/9/2015 | **33341** |
| Veronica | Isabel | Diaz | 7/9/2015 | **33342** |
| Joshua | John | Ellis | 7/9/2015 | **33343** |
| Walter | Raymund | Fermin | 7/9/2015 | **33344** |
| Nicholas | Allen | Garcia | 7/9/2015 | **33345** |
| Dustin | William | Martinez | 7/9/2015 | **33346** |
| Carlos | | Castro | 7/10/2015 | **33347** |
| Michael | Andrew | Torrez | 7/10/2015 | **33348** |
| Dominador | Lorenzo | Ang Jr. | 7/17/2015 | **33349** |
| Troy | Mark | Benfield | 7/23/2015 | **33350** |
| Timothy | Tanh | Cambridge | 7/23/2015 | **33351** |
| Peter | Alexander | Rehl | 7/23/2015 | **33352** |
| German | | Arellano | 7/29/2015 | **33353** |
| Masi | Brede | Bayless | 7/29/2015 | **33354** |
| Michael | James | Behymer | 7/29/2015 | **33355** |
| Casey | Jay | Derr | 7/29/2015 | **33356** |
| Rachel | Michelle | Hamel | 7/29/2015 | **33357** |
| Manvel | | Simonyan | 7/29/2015 | **33358** |
| Belin | Sibel | Tekin | 7/29/2015 | **33359** |
| Christopher | | Chang | 7/31/2015 | **33360** |
| Tiffany | Wuu | Chen | 7/31/2015 | **33361** |
| Daniel | Joseph | Saenz | 7/31/2015 | **33362** |
| Justin | Lee | Jobelius | 8/12/2015 | **33363** |
| Naxielly | Maritza | Rodriguez de Cordoba | 8/12/2015 | **33364** |
| Brittany | Christine | Falcone | 8/17/2015 | **33365** |
| Neils | Conrad | Larson | 8/17/2015 | **33366** |
| Emily | Katherine | Mayo | 8/17/2015 | **33367** |

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| | | | | |
|---|---|---|---|---|
| Noah | Daniel | Perlman | 8/17/2015 | **33368** |
| Jordan | Scott | Fairley | 8/18/2015 | **33369** |
| Joon | Sung | Kang | 8/18/2015 | **33370** |
| Alexandra | | Threadgill-Inouye | 8/18/2015 | **33371** |
| Alia | Hussain | Tomaszewski | 8/18/2015 | **33372** |
| Andrew | Salvatore | Vercellino | 8/18/2015 | **33373** |
| Gurwinder | Kaur | Bath | 8/25/2015 | **33374** |
| Jordan | Alice | Millar | 8/25/2015 | **33375** |
| Kyle | Kyunghyun | Park | 8/25/2015 | **33376** |
| Brandon | Michael | Thomas | 8/25/2015 | **33377** |
| Arnott | Aaron | Adler | 8/26/2015 | **33378** |
| Joel | Joseph | Dickson | 8/26/2015 | **33379** |
| Bilal | Bashir | Khan | 8/26/2015 | **33380** |
| Troy | Daniel | Schott | 8/26/2015 | **33381** |
| Thomas | Robert | Surnock | 8/26/2015 | **33382** |
| Natasha | | Fallahi | 8/31/2015 | **33383** |
| Ellen | Leigh | Koehler | 8/31/2015 | **33384** |
| Jacqueline | Louise | Beres | 9/11/2015 | **33385** |
| Adam | Scott | McBride | 9/11/2015 | **33386** |
| Gerald | Arpad | Ferencz | 9/15/2015 | **33387** |
| Erik | | Frederiksen | 9/15/2015 | **33388** |
| Ariel | Electra | Thorpe | 9/15/2015 | **33389** |
| Ronald | James | Watson III | 9/15/2015 | **33390** |
| Jeffrey | Michael | Kay | 9/15/2015 | **33391** |
| Javier | Antonio | Leon | 9/18/2015 | **33392** |
| Jacob | Mathias | Paredes | 9/18/2015 | **33393** |
| Kimberly | Ann | Gambino | 9/23/2015 | **33394** |
| Jonathan | Rudolph | Noel | 9/23/2015 | **33395** |
| Shalom | | Samuel | 9/30/2015 | **33396** |
| Sherry | Ching-Ching | Wang | 9/30/2015 | **33397** |

DRAFT

## (ATTACHMENT B)

## Ratification for New Continuing Education Providers

| CONTINUING EDUCATION PROVIDERS | DATE APPROVED |
|---|---|
| 1. Richard Robles, DC | 10/27/15 |
| 2. Victor Kwok-Wai Shu | 10/27/15 |
| 3. Movement Links | 10/27/15 |
| 4. Marcus Strutz | 10/27/15 |
| 5. Frequency Specific Seminars | 10/27/15 |
| 6. Jim Naccarato, DC | 10/27/15 |

DRAFT

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

# Executive Officer's Report

A. Administration
B. Budget
C. Licensing
D. Enforcement

Exhibit 6A, 6B, 6C, 6D

BOARD of CHIROPRACTIC EXAMINERS
STATE OF CALIFORNIA

State of California
Edmund G. Brown Jr., Governor

**Agenda Item 6**
**January 28, 2016**

**Executive Officer's Report**

## Purpose of the item

The Executive Officer will provide the Board Members an update on statistics related to Board Administration, Budget, Licensing and Enforcement. Board Members will have the opportunity to ask questions as necessary.

## Action(s) requested

No action requested at this time.

## Background

A. Administration

- The Board has two vacant positions (Staff Service Manager I and Staff Services Analyst).
- Currently, the Board is recruiting for an Enforcement Manager. The Board has already accepted applications and anticipates filling this position by the Spring Board Meeting.
- The Board anticipates starting the recruitment process for the Staff Service Analyst in the near future.

B. Budget

- Following the October 27, 2015 Board meeting, the required $1 million dollar loan repayment to Vehicle Inspection and Repair Fund was made.
- As of January 13, 2016, the Board's annual loan repayment of $250,000 has been authorized for payment.
- For the current FY 2015/16, the Board had a beginning balance of $3,425,000. The Board is projected to have $3,464,000 in revenue and $3,950,000 in expenditures.
- For FY 2015/16, the Board is projected to have a fund balance of $1,689,000 and 5.2 months in reserve.

C. Licensing

- As of December 31, 2015 (FY 2015/16):
  - Total Licensees Population: 13,251
  - New licensees: 115

- Initial Application Received: 136
- Initial Applications Issued: 115
- Initial Applications Pending: 114
- Initial Applications Denied: 0

D. Enforcement

- As of December 31, 2015 (FY 2015/16):
  - Complaints Received: 276
  - Complaints Pending: 194
  - Accusations Filed: 20
  - Accusations Pending: 56
  - License Revoked: 2
  - Active Probations Cases: 111

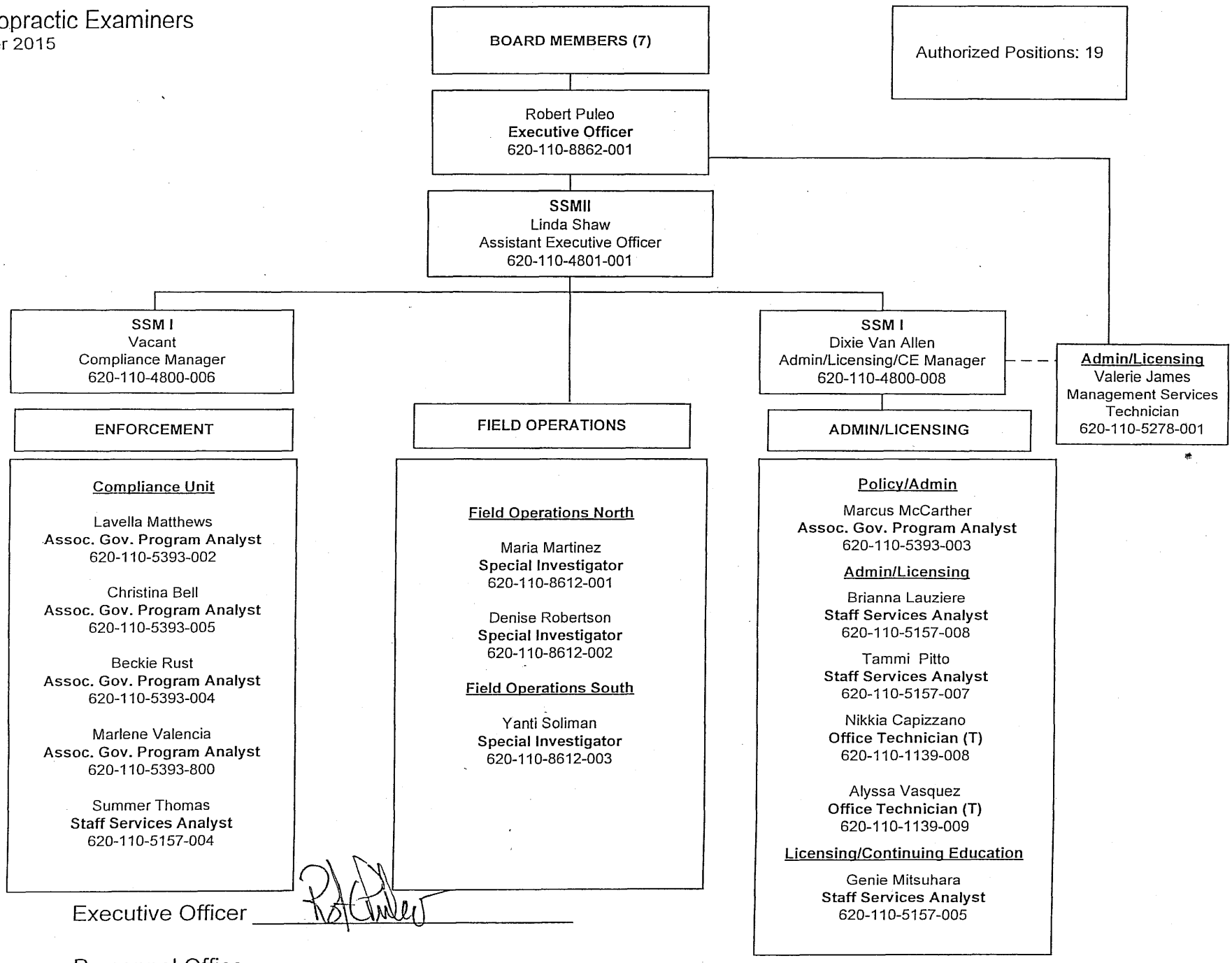
**Recommendation(s)**
N/A

**Next Step**
N/A

**Attachment(s)**

- Org Chart
- Updated Fund Condition
- Licensing Statistics
- Enforcement Statistics

Department of Consumer Affairs
te Board of Chiropractic Examiners
October 2015




Executive Officer _____

Personnel Office _____

s are designated CORI

Rev. 10/01/15

# Board of Chiropractic Examiners Staff Functions

**Executive Officer (620-110-8862-001)** – Oversees management of the Board of Chiropractic Examiners. Directs negotiations for stipulated agreements, monitors deadlines and procedures for compliance with the Administrative Procedures Act. Directs the organization and coordination of committee, executive and task force meetings and compilation of data for Board meetings, ensures compliance with the Open Meetings Act, coordinates closed sessions and hearings, attends all Board meetings. Identifies the need for legislation and recommends modifications to existing statutes or regulations to the Board. Oversees all aspects of the legislative and rulemaking processes. Testifies before legislative committees on behalf of the Board, advocates consumer protection and lobbies on behalf of consumers and the Board, interprets and clarifies the Board's Initiative Act, regulations, and policies. Represents the Board before professional and health associations or other state, federal, local, or community groups/entities.

**Assistant Executive Officer (620-110-4801-001)** - Oversees all administrative duties of the Administration, Enforcement, Licensing/Continuing Education, and Field Investigation divisions, directly supervises managers and field staff, assists the EO with special projects, attends Board and Committee meetings, acts as the Board's liaison to DCA, attends all informal office conferences and writes resulting decisions. Oversees management of the Board in the EO's absence and backs up managers in their absence, represents the Board before professional and health associations or other state, federal, local or community groups/entities in the absence of the EO. Develops, reviews and implements policies and operating procedures, directs the development and implementation of regulations adopted by the Board. Advises EO of critical issues which may result in litigation or require legislation, regulations or policy adjustment, oversees the planning and ensures timely preparation and mailing of all Board and Committee materials, directs the preparation of recurring special reports, monitors the Board's revenue and expenditures.

**Compliance Manager (620-110-4800-006)** – Manages and supervises compliance and probation programs/staff, performs case reviews and reviews case closure recommendations, participates in probationer interviews, attends informal citation conferences, reviews administrative citations and fines, monitors monthly caseload statistics, monitors success of Expert Consultant program, reviews AG billing statements for accuracy.

**Compliance Analyst (620-110-5393-002)** - Reviews and investigates complex complaints, drafts recommendations for complaints including referral of complaints to the AG's office, prepares packets for Petitioner hearings, evaluates administrative cases, and proposed decisions, stipulations and default decisions for adherence to the Admin. Procedures Act and Disciplinary Guidelines, develops settlement and probationary terms for the Executive Officer's approval.

**Probation Monitor (620-110-5393-005)** – Monitors probationers for compliance with conditions and terms of probation, sends letters to probationers who are out of compliance with their terms of probation, coordinates site inspection or suspension visits with field staff, schedules probation interviews, refers cases to Board experts, consults with the AG's office and makes recommendations to management on cases ready for petition to revoke or accusation referral due to non-compliance issues, tracks cases waiting to be heard at Office of Administrative Hearings, recommends settlement or probationary terms for management approval, prepares stay of decision, reviews and investigates complex complaints, drafts recommendations for complaints including referral of complaints to the AG's office. Serves as coordinator for the Enforcement Committee.

# Board of Chiropractic Examiners Staff Functions

**Compliance Analyst (620-110-5393-004) -** Reviews and investigates complex complaints, drafts recommendations for complaints including referral of complaints to the AG's office, prepares packets for Petitioner hearings, evaluates administrative cases, and proposed decisions, stipulations and default decisions for adherence to the Admin. Procedures Act and Disciplinary Guidelines, develops settlement and probationary terms for the Executive Officer's approval.

**Compliance Analyst (620-110-5393-800) -** Reviews and investigates complex complaints, drafts recommendations for complaints including referral of complaints to the AG's office, prepares packets for Petitioner hearings, evaluates administrative cases, and proposed decisions, stipulations and default decisions for adherence to the Admin. Procedures Act and Disciplinary Guidelines, develops settlement and probationary terms for the Executive Officer's approval.

**Compliance Analyst (620-110-5157-004)** – Assists the public with inquiries about the complaint process, performs intake and assignment of consumer complaints, requests court documents for subsequent arrest reports, requests Interim Suspension Orders or Penal Code 23 assistance, reviews and investigates routine consumer complaints, drafts recommendations for complaints including referral of complaints to the AG's office, reviews administrative cases and proposed decisions, stipulations and default decisions for adherence to the Admin. Procedures Act and Disciplinary Guidelines, tracks proposed decisions received and cases awaiting hearing at the Office of Administrative Hearings. Serves as the contact for the National Data Bank reporting.

**Licensing, CE, Administration Manager (620-110-4800-008) -** Manages and supervises licensing, continuing education, and administrative programs and staff, compiles and analyzes licensing workload statistics, assists applicants and licensees with licensing issues, reviews staff recommendations regarding licensure and continuing education applications and grants or denies approval, monitors development and administration of the California Law and Professional Practices Examination, attends Board and committee meetings, assists AEO and EO with preparation of special reports or projects.

**Policy Analyst (620-110-5393-003)** – Prepares and compiles all rulemaking documents for the repeal, amendment or adoption of regulations. Identifies, tracks and analyzes legislative bills impacting the Board, acts as Personnel Liaison for Board staff, acts as training coordinator for Board staff, assists management with research and special projects, works with Licensing manager in monitoring and analyzing the Board's budget and preparation of reports for DCA's budget office. Acts as coordinator for the Government Affairs committee. Attends Board and committee meetings.

**Administrative Assistant (620-110-5278-001)** – Performs administrative tasks for the EO (responds to information requests, emails and telephone inquiries), compiles program statistical reports for EO's report at Board meetings, performs special projects assigned by EO, prioritizes EO's workload and maintains EO's calendar, coordinates EO's travel arrangements and processes travel claims. Prepares Board meeting packets, Board meeting minutes, and operates webcasting equipment at Board and Committee meetings, identifies action items and prepares a prioritized list to the EO and management, recommends agenda items for future board meetings. Coordinates travel arrangements and travel claims for Board members, establishes contracts for meeting accommodations, provides back-up support to Licensing technicians, responds to subpoenas and public records requests, performs fleet management responsibilities, assist with preparation of contracts and interagency agreements for equipment maintenance work.

**Licensing Analyst (620-110-5157-008)** – Processes restoration of cancelled licenses and corporation applications, Makes determinations and recommendations regarding licensure and denial of applicants. Refers cases to the AG's office for a Statement of Issues for applicants whose licensure was denied and decisions were appealed, prepares mail vote ballots to Board members, distributes decision to all parties once adopted by the Board. Serves as Board liaison for Form 700 filings with the Fair and Political Practices Commission, acts as the webmaster for the Board's website, maintains Board's social media sites, and serves as coordinator for the Licensing & Continuing Education Committee meetings.

**Licensing Analyst (620-110-5157-007)** – Processes reciprocal and initial applications for a Chiropractic License including all supplemental documents relating to background, education and discipline, prepares deficiency and eligibility letters to applicants. Responds to telephone and written inquiries regarding application status, licensing requirements or processes. Makes determinations and recommendations regarding licensure or denial of applicants. Prepares statistical reports to management, refers cases to the AG's office for a Statement of Issues for applicants whose licensure was denied and decisions were appealed, researches and responds to questions by the assigned Deputy Attorney General, prepares and mails vote ballots to Board members, distributes decision to all parties once adopted by the Board. Processes applications for Chiropractic Referral Services, prepares information on newly licensed applicants for ratification at Board meetings.

**Licensing Technician (620-110-1139-008)** – Processes Satellite Office certificates, renewals, and license verifications. Answers telephones, maintains inventory of equipment and office supplies, compiles board meeting packets, and obtains approval for payment of bills.

**Licensing Technician (620-110-1139-009)** – Cashiers all monies received by the Board, requests refunds for overpayments, sends underpayment notices to licensees, performs Continuing Education audits, audits renewal statements for practicing with an expired license, processes address changes, front counter support, answers telephones, greets visitors, receives and distributes mail.

**CE/Licensing Analyst (620-110-5157-005)** – Reviews and processes continuing education provider applications and continuing education course applications and submittal to manager for approval, maintains database of CE providers and courses, prepares information on CE providers for ratification at Board meetings, prepares approval letters for CE providers and CE courses, processes inactive to active license requests, updates CAS with information from death certificates, name and address changes, processes applications for restoration of forfeiture licenses, approves licensees for the preceptor program, prepares monthly statistical reports for the licensing manager.

# 0152 - Board of Chiropractic Examiners
# Analysis of Fund Condition

(Dollars in Thousands)

Updated
10/21/2015

| *2015 Budget Act* | Actuals 2014-15 | Budget Act 2015-16 | BY 2016-17 |
|---|---|---|---|
| **BEGINNING BALANCE** | $ 2,923 | $ 3,425 | $ 1,689 |
| Prior Year Adjustment | $ 8 | $ - | $ - |
| Adjusted Beginning Balance | $ 2,931 | $ 3,425 | $ 1,689 |
| **REVENUES AND TRANSFERS** | | | |
| Revenues: | | | |
| 125600 Other regulatory fees | $ 27 | $ 27 | $ 27 |
| 125700 Other regulatory licenses and permits | $ 168 | $ 180 | $ 175 |
| 125800 Renewal fees | $ 3,281 | $ 3,191 | $ 3,101 |
| 125900 Delinquent fees | $ 49 | $ 49 | $ 49 |
| 150300 Income from surplus money investments | $ 9 | $ 9 | $ 3 |
| 161400 Miscellaneous revenues | $ 8 | $ 8 | $ 8 |
| 161900 Other Revenue - Cost Recoveries | $ - | $ - | $ - |
| 164600 Fines and Forfeitures | $ - | $ - | $ - |
| Totals, Revenues | $ 3,542 | $ 3,464 | $ 3,363 |
| Transfers from Other Funds | | | |
| FO0421 From Vehicle Inspection and Repair Fund per Item 1111-011-0421, Budget Act of 2014 | $ 2,698 | $ - | $ - |
| Transfer to Other Funds | | | |
| Loan repayment to Vehicle Inspection and Repair Fund (Pending) | $ - | -1,250 | -500 |
| Totals, Revenues and Transfers | $ 6,240 | $ 2,214 | $ 2,863 |
| Totals, Resources | $ 9,171 | $ 5,639 | $ 4,552 |
| **EXPENDITURES** | | | |
| Disbursements: | | | |
| 0840 State Controller (State Operations) | -18 | $ - | $ - |
| 1110 Program Expenditures (State Operations)[a] | $ 3,045 | $ 3,938 | $ 3,919 |
| 8880 Financial Information System for CA (State Operations) | $ 3 | $ 12 | $ - |
| 9670 Equity Claims of California Victim Compensation and Government Claims Board and Settlements and Judgements by Department of Justice | $ 2,698 | $ - | $ - |
| PER Reserve & Retirement Contributions | $ 18 | | |
| Total Disbursements | $ 5,746 | $ 3,950 | $ 3,919 |
| **FUND BALANCE** | | | |
| Reserve for economic uncertainties | $ 3,425 | $ 1,689 | $ 633 |
| **Months in Reserve** | 10.4 | 5.2 | 1.9 |

NOTES:

A. ASSUMES WORKLOAD AND REVENUE PROJECTIONS ARE REALIZED IN BY+1 AND ON-GOING.
B. ASSUMES APPROPRIATION GROWTH OF 2% PER YEAR BEGINNING IN BY+1.
C. ASSUMES INTEREST RATE AT 0.3%.

EXECUTIVE ORDER NO. E 15/16 - 48

| ALLOCATION FROM: | ALLOCATION TO: |
|---|---|
| *Authority:*<br>Item 1110-403, Budget Act of 2014 | *Department/Item/Fund:*<br>California Department of Consumer Affairs<br>1111-002-0421<br>Vehicle Inspection and Repair Fund (0421) |
| *Amount:*<br>$250,000 | *Schedule/Project:*<br>N/A |
| *Fund:*<br>State Board of Chiropractic Examiners Fund (0152) | |

*Purpose:*
This Executive Order (EO) authorizes a partial loan repayment from the State Board of Chiropractic Examiners Fund (0152) to the Vehicle Inspection and Repair Fund (0421) in the amount of $250,000 pursuant to Item 1110-403, Budget Act of 2014.

This repayment of $250,000 constitutes a portion of the total loan amount of $2,698,000 (see EO 14/15-2). A partial repayment of $1 million has already been made pursuant to EO 14/15-135. The loan shall be repaid with interest calculated at the rate earned by the Pooled Money Investment Account at the time of the transfer.

Approved in accordance with the authority cited above.

DEPARTMENT OF FINANCE
MICHAEL COHEN
Director

By: Jeff Carosone

Jeff Carosone
Principal Program Budget Analyst

Date: 1-13-16

Number of attachments: 0

# BOARD OF CHIROPRACTIC EXAMINERS
# LICENSING TRENDS

### Total Population of Chiropractic Licenses

| Month | Total Licenses |
|---|---|
| July | 13,318 |
| August | 13,302 |
| September | 13,294 |
| October | 13,271 |
| November | 13,262 |
| December | 13,251 |

### New Chiropractic License Issued

| Month | Received | Issued |
|---|---|---|
| July | 23 | 25 |
| August | 24 | 22 |
| September | 12 | 13 |
| October | 19 | 12 |
| November | 20 | 19 |
| December | 38 | 24 |

### Number of Restored Cancelled Licenses

| Month | Received | Issued |
|---|---|---|
| July | 5 | 9 |
| August | 6 | 4 |
| September | 14 | 12 |
| October | 14 | 8 |
| November | 13 | 14 |
| December | 14 | 6 |

### New Satellite Office Certificates Issued

| Month | Received | Issued |
|---|---|---|
| July | 103 | 153 |
| August | 123 | 67 |
| September | 108 | 127 |
| October | 91 | 114 |
| November | 111 | 95 |
| December | 98 | 103 |

### Corporation Registrations Issued

| Month | Received | Issued |
|---|---|---|
| July | 4 | 4 |
| August | 10 | 8 |
| September | 9 | 7 |
| October | 10 | 10 |
| November | 4 | 5 |
| December | 6 | 5 |

### Licensing Population as of December 31, 2015

| License Type | Clear Licenses |
|---|---|
| Chiropractors | 13,251 |
| Satellite Offices | 3,760 |
| Corporation Registrations | 1,393 |

### Applications Received and Processed – July 1, 2015 through December 31, 2015

| Application Type | Received | Issued | Denied | Pending |
|---|---|---|---|---|
| Initial | 136 | 115 | 0 | 114 |
| Reciprocal | 4 | 4 | 0 | 4 |
| Restorations (Cancelled & Forfeiture) | 66 | 53 | 0 | 9 |
| Corporation | 43 | 39 | 0 | 10 |

# COMPLIANCE UNIT STATS

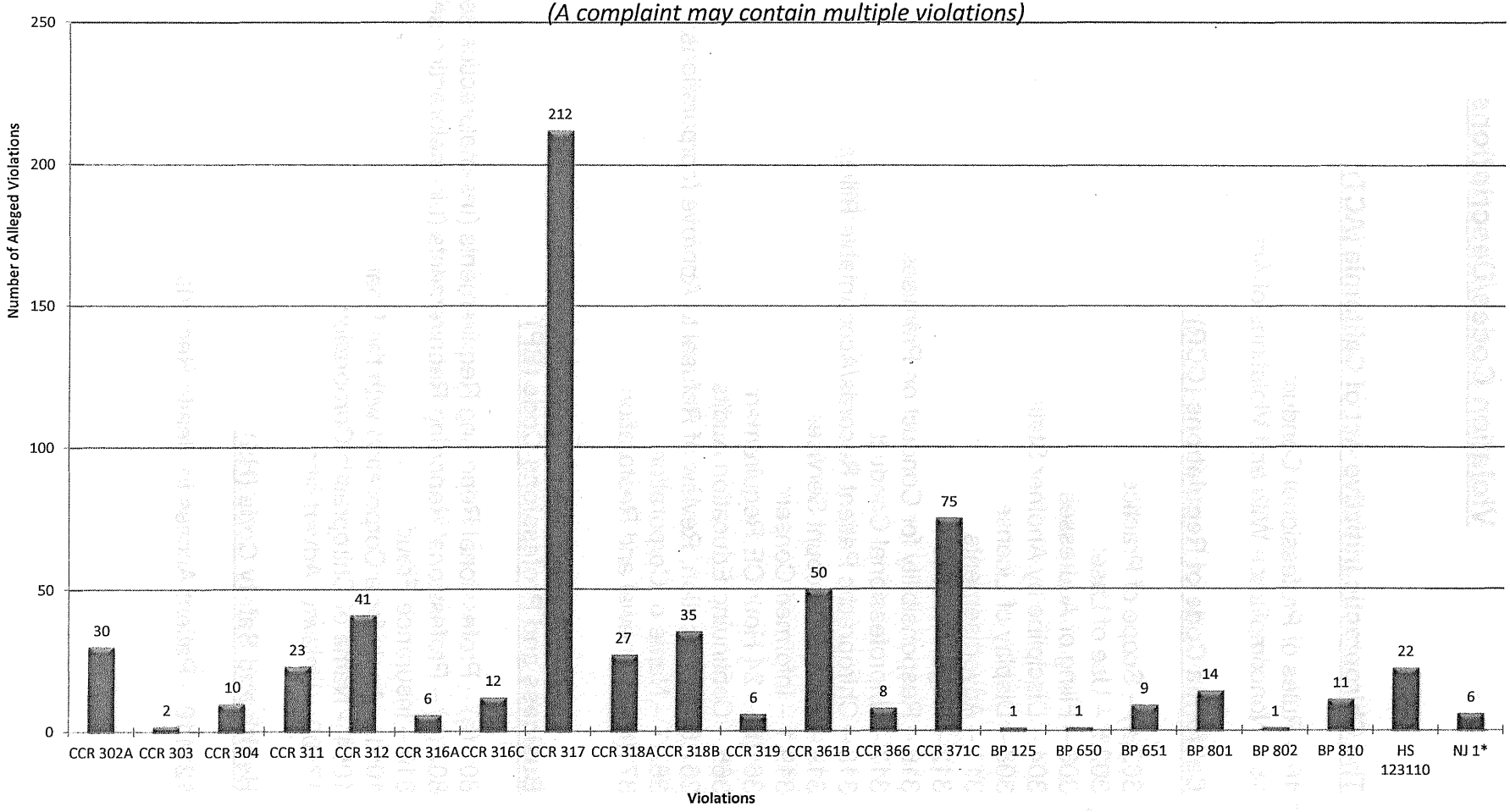
| Fiscal Year | 11/12 | 12/13 | 13/14 | 14/15 | 15/16 |
|---|---|---|---|---|---|
| **COMPLAINTS** | | | | | |
| Received | 391 | 386 | 487 | 557 | 276 |
| Pending | 125 | 159 | 214 | 270 | 194 |
| | | | | | |
| Closed with Insufficient Evidence | 89 | 57 | 88 | 57 | 88 |
| Closed with No Violation | 93 | 84 | 140 | 100 | 65 |
| Closed with Merit | 120 | 95 | 148 | 220 | 138 |
| Letter of Admonishment | 1 | 2 | 5 | 3 | 4 |
| Citations and Fines Issued (Total Fine Amount) | 26($37,400) | 33($19,400) | 26($18,500) | 16($12,400) | 9($10,550) |
| | | | | | |
| **ACCUSATIONS** | | | | | |
| Filed | 41 | 34 | 38 | 22 | 20 |
| Pending | 99 | 73 | 56 | 64 | 56 |
| | | | | | |
| Revoked | 14 | 11 | 12 | 9 | 2 |
| Revocation Stayed: Probation | 20 | 31 | 15 | 7 | 6 |
| Revocation Stayed: Suspension and Probation | 12 | 5 | 4 | 2 | 1 |
| Suspension | 0 | 0 | 0 | 0 | 0 |
| Suspension Stayed: Probation | 0 | 0 | 0 | 0 | 0 |
| Suspension and Probation | 0 | 0 | 0 | 0 | 0 |
| Voluntary Surrender of License | 7 | 11 | 8 | 8 | 4 |
| Dismissed/Withdrawn | 21 | 9 | 3 | 3 | 2 |
| | | | | | |
| **STATEMENT OF ISSUES** | | | | | |
| Filed | 5 | 1 | 5 | 2 | 0 |
| Denied | 0 | 0 | 2 | 1 | 0 |
| Probationary License | 4 | 3 | 1 | 2 | 1 |
| Withdrawn | 0 | 1 | 2 | 1 | 0 |
| Granted | 0 | 0 | 0 | 1 | 0 |
| | | | | | |
| **PETITION FOR RECONSIDERATION** | | | | | |
| Filed | 2 | 4 | 3 | 0 | 1 |
| Granted | 0 | 0 | 0 | 0 | 1 |
| Denied | 0 | 2 | 2 | 0 | 0 |
| | | | | | |
| **PETITION FOR REINSTATEMENT OF LICENSE** | | | | | |
| Filed | 7 | 6 | 5 | 8 | 3 |
| Granted | 2 | 2 | 1 | 1 | 1 |
| Denied | 6 | 5 | 3 | 4 | 4 |
| | | | | | |
| **PETITION FOR EARLY TERMINATION OF PROBATION** | | | | | |
| Filed | 1 | 6 | 11 | 4 | 3 |
| Granted | 1 | 1 | 0 | 0 | 0 |
| Denied | 1 | 1 | 3 | 5 | 1 |
| | | | | | |
| **PETITION FOR MODIFICATION OF PROBATION** | | | | | |
| Filed | 0 | 0 | 3 | 2 | 0 |
| Granted | 0 | 0 | 0 | 1 | 0 |
| Denied | 0 | 0 | 1 | 1 | 0 |
| | | | | | |
| **PETITION BY BOARD TO REVOKE PROBATION** | | | | | |
| File | 6 | 2 | 11 | 5 | 8 |
| Revoked | 8 | 3 | 5 | 2 | 1 |
| | | | | | |
| **PROBATION CASES** | | | | | |
| Active | 89 | 139 | 135 | 123 | 111 |

**FY 15/16: July 1, 2015 – December 31, 2015*

*Revised January 15, 2016*

Fiscal Year 2015/2016
July 1, 2015- December 31, 2015
**Total Number of Complaints Opened - 276**
**Total Number of Alleged Violations - 602**

*(A complaint may contain multiple violations)*



# Violation Codes/Descriptions

## The Chiropractic Initiative Act of California (ACT):

10 – Rules of Professional Conduct
15 – Noncompliance With and Violations of Act

## California Code of Regulations (CCR):

302(a) – Scope of Practice
302.5 – Use of Laser
303 – Filing of Addresses
304 – Discipline by Another State
308 – Display of License
311 – Advertisements
312 – Illegal Practice
316 – Responsibility for Conduct on Premises
317 – Unprofessional Conduct
318 – Chiropractic Patient Records/Accountable Billing
319 – Free or Discount Services
319.1 – Informed Consent
361(b) – 24 Hour CE Requirement
366 – Continuing Education Audits
367.5 – Application, Review of Refusal to Approve (corporations)
367.7 – Name of Corporation
371(c) – Renewal and Restoration

## Business and Professions Code (BP):

801 (a) – Professional Reporting Requirements (Ins-malpractice settlements)
802 (a) – Professional Reporting Requirements (Lic-malpractice settlements)
810 – Insurance Fraud
1051 – Apply for a Corporation with the Board
1054 – Name of Chiropractic Corporation
17500 – Unlawful Advertising

## Health and Safety Code (HS):

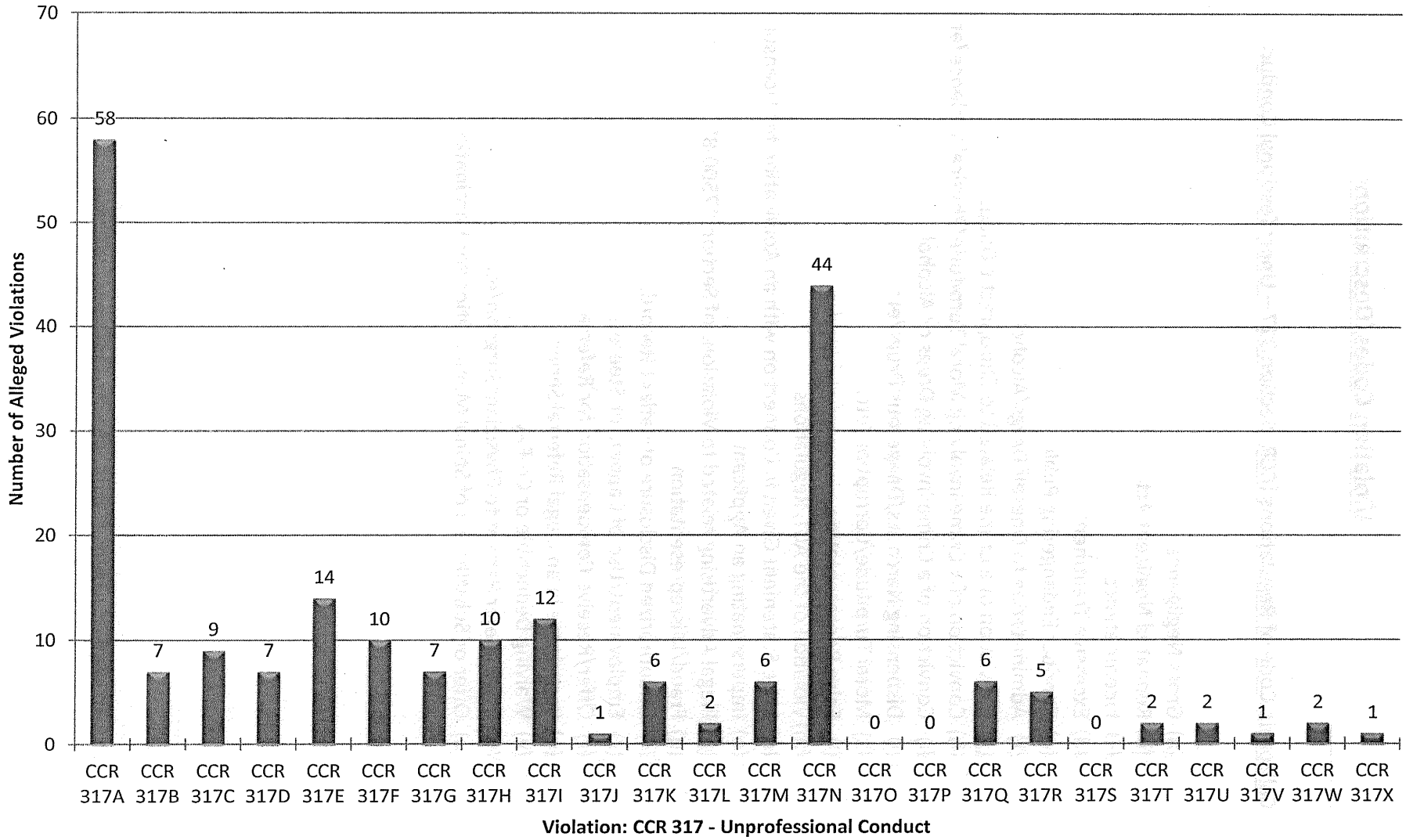
123110 – Patient Access to Health Records

Fiscal Year 2015/2016

July 1, 2015 - December 31, 2015

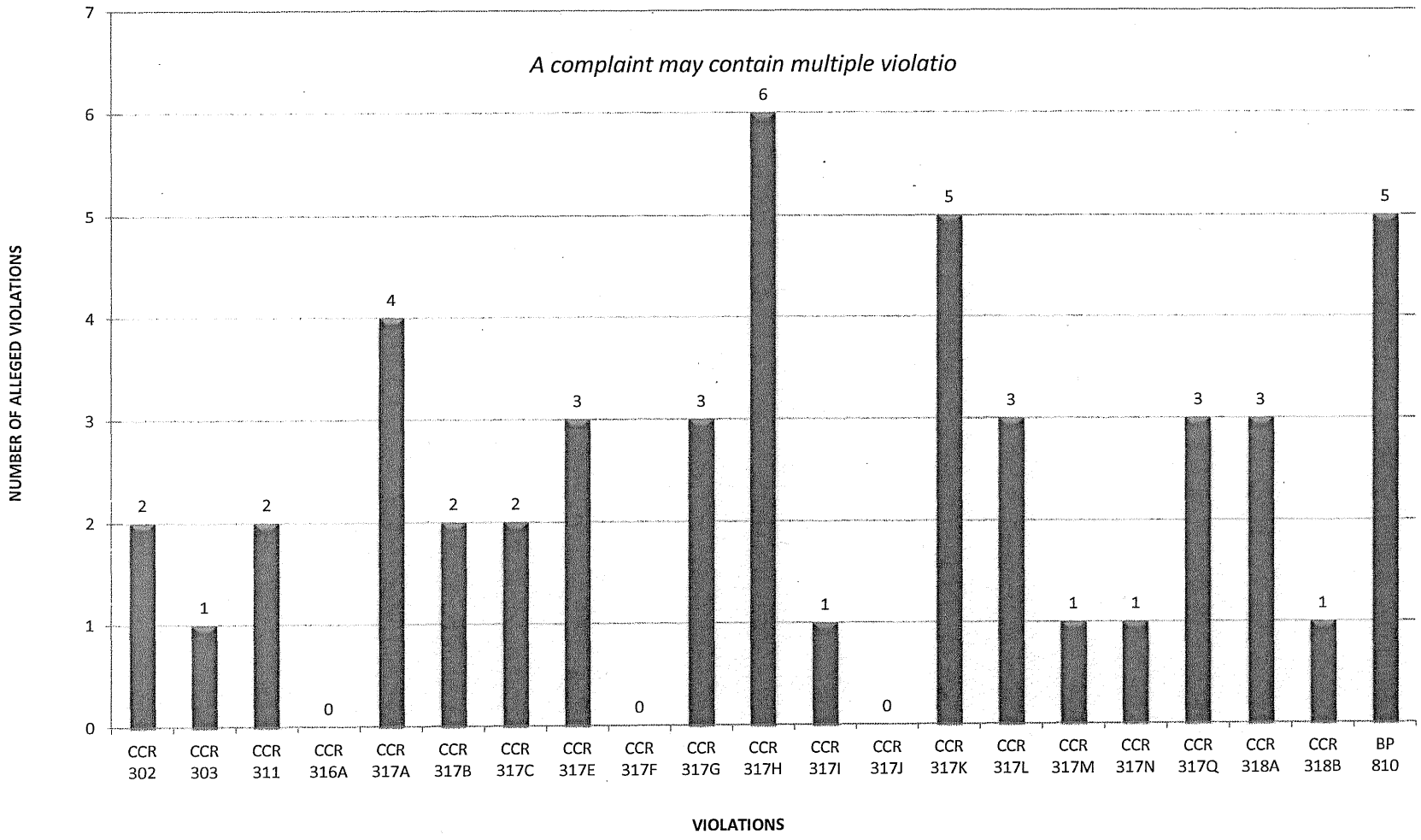
**Number of Complaints Opened Alleging Violation of CCR 317 - 212**

*(A complaint may contain multiple violations)*



# Violation Codes/Descriptions

## California Code of Regulations (CCR) Section 317 – Unprofessional Conduct:

(a) Gross Negligence
(b) Repeated Negligent Acts
(c) Incompetence
(d) Excessive Treatment
(e) Conduct Endangering Public
(f) Administering to Oneself Drugs/Alcohol
(g) Conviction of a Crime Related to Chiropractic Duties
(h) Conviction of a Crime Involving Moral Turpitude/Physical Violence/etc.
(i) Conviction of a Crime Involving Drugs or Alcohol
(j) Dispensing Narcotics/Dangerous Drugs/etc.
(k) Moral Turpitude/Corruption/etc.
(l) False Representation
(m) Violation of the ACT/Regulations
(n) False Statement Given in Connection with an Application for Licensure
(o) Impersonating an Applicant
(p) Illegal Advertising related to Violations of Section 17500 BP
(q) Fraud/Misrepresentation
(r) Unauthorized Disclosure of Patient Records
(s) Employment/Use of Cappers or Steerers
(t) Offer/Receive Compensation for Referral
(u) Participate in an Illegal Referral Service
(v) Waiving Deductible or Co-Pay
(w) Fail to Refer Patient to Physician/Surgeon/etc.
(x) Offer or Substitution of Spinal Manipulation for Vaccination

Fiscal Year 2015/2016
July 1, 2015- December 31, 2015
**Number of Accusations Filed- 20**
**Total Number of Alleged Violations - 48**