



MEMORANDUM

Agenda Item 3 Handout

DATE	December 9, 2022
TO	Members of the Board of Chiropractic Examiners' Licensing Committee
FROM	Kristin Walker, Executive Officer
SUBJECT	Update on Board's Licensing Program

This report provides an overview of recent Board of Chiropractic Examiners' (BCE) Licensing Program activities and statistics.

2022–2026 Strategic Plan

At the October 27, 2022 meeting, the Board adopted its 2022–2026 strategic plan. On November 29-30, 2022, and December 5, 2022, BCE staff participated in action planning sessions with the Department of Consumer Affairs (DCA) SOLID Training and Planning Solutions to identify the specific tasks and actions that staff will take to implement each objective within the strategic plan.

Business Modernization Project and Implementation of the Connect System

BCE continues to collaborate with the DCA Office of Information Services and three other programs (California Acupuncture Board; Board for Professional Engineers, Land Surveyors, and Geologists; and Bureau for Private Postsecondary Education) in the first cohort of a Business Modernization Project to develop and implement a new application, licensing, and enforcement system known as Connect.

Through three phased software releases from September 2020 through June 2021, BCE implemented these licensing functions:

- Initial license applications (doctor of chiropractic and satellite certificates)
- License renewals (doctor of chiropractic and satellite certificates)
- Address changes and cancellation of satellite certificates
- Online payment for all other paper applications

On July 1, 2022, BCE added functionality to the system to waive the application and initial license fees for spouses of active duty members of the military who are assigned to a duty station in California and hold a current license to practice in another state, as required by [Business and Professions Code \(BPC\) section 115.5](#).

In August 2022, BCE implemented the Department of Health Care Access and Information (HCAI) health workforce data survey for licensees to complete during their electronic license renewal process, as required by [BPC section 502](#).

BCE is currently in the maintenance and operations phase of this project and has been focusing on system enhancements to:

- Increase utilization of the system by BCE licensees
- Simplify the online renewal process for doctor of chiropractic licenses
- Make the applicant and licensee dashboards easier and more intuitive for users to navigate
- Provide the ability for licensees to maintain and store their continuing education course records in the system
- Prominently display a list of BCE links and resources and direct contact information for each of BCE's units on the user dashboard

These enhancements are expected to be released in early 2023, and after they have been implemented, BCE will work on the development of the continuing education provider and course approval processes in the system.

Legislation Affecting Licensing Program

[Senate Bill 1434 \(Roth, Chapter 623, Statutes of 2022\)](#) State Board of Chiropractic Examiners. This bill requires the Board to: 1) be subject to review by the appropriate policy committees of the Legislature as if the practice act was scheduled to be repealed on January 1, 2027; and 2) include the telephone numbers and email addresses of licensees in the Board's directory and require licensees to immediately notify the Board of a change of contact information. In addition, this bill removes specified exemptions from the probation status disclosure requirement for licensees placed on probation by the Board. This bill also implements an updated fee schedule for the Board effective January 1, 2023, and directs the Board to submit a report to the Legislature that contains an update on the status of the Board's license fee structure and whether the Board needs to consider plans for restructuring its license fees.

Proposed Regulations Affecting Licensing Program

Approval of Chiropractic Schools and Educational Requirements (Amend California Code of Regulations [CCR], Title 16, Sections 330-331.16): This regulatory proposal will amend curriculum standards to ensure chiropractic colleges are aligned with the metrics identified by the accrediting body, the Council on Chiropractic Education, as well as eliminate any unduly prescriptive content that could be restrictive

to the evolving nature of higher education. This rulemaking file is currently being developed by staff.

Basic Life Support Certification for All Licensees (Amend CCR, Title 16, Section 371 and Add CCR, Title 16, Section 371.1): This proposal will mandate the maintenance of basic life support certification, including cardiopulmonary resuscitation (CPR), for all licensees as a condition of licensure in active status. This proposal is being developed by staff.

Proposals Related to Consumer Protection Enforcement Initiative (CPEI): These regulatory proposals will add or amend 12 sections of BCE's regulations to establish stricter reporting and disclosure requirements for licensees and applicants and increase BCE's enforcement authority. Staff had been working on a single CPEI regulation package and determined that additional changes are necessary to portions of the proposed language prior to proceeding with the regulatory process. To expeditiously move this proposal forward, BCE has divided this proposal into six smaller regulation packages grouped by general topic. Staff is developing proposals for presentation to the Licensing Committee or Enforcement Committee, and ultimately the Board, for review and discussion at future meetings.

Review of Manual, Paper-Based Processes

BCE staff has been conducting a comprehensive review of its existing paper-based licensing processes to identify and remove any duplicative or unnecessary steps, improve processing timeframes, and prepare for the integration of these processes into the Connect system.

In addition, staff from each of BCE's units have been cross-trained on most of the licensing functions to better assist applicants, licensees, and members of the public who contact BCE.

Statistics as of November 30, 2022

Licenses/Certificates Issued

Type	FY 2020-21	FY 2021-22	FY 2022-23*
Doctor of Chiropractic	269	332	137
Corporation Certificate	73	102	36
Satellite Certificate	1,136	1,270	738

Licensing Population by Type

Type	FY 2020-21	FY 2021-22	FY 2022-23*
Doctor of Chiropractic	12,579	12,353	12,229
Corporation	1,379	1,357	1,361
Satellite Certificate	4,194	4,390	4,587

Years of Licensure as Doctor of Chiropractic

Years of Licensure	Active	Active %	Inactive	Inactive %	Total	Total %
<1 Year	379	3.3%	2	0.2%	381	3.1%
1-4.99 Years	989	8.7%	27	3.1%	1,016	8.3%
5-9.99 Years	1,041	9.2%	59	6.8%	1,100	9.0%
10-19.99 Years	2,204	19.4%	184	21.3%	2,388	19.5%
20-29.99 Years	3,104	27.3%	249	28.8%	3,353	27.4%
30-39.99 Years	2,731	24.0%	246	28.4%	2,977	24.3%
40-49.99 Years	833	7.3%	90	10.4%	923	7.5%
50+ Years	83	0.7%	8	0.9%	91	0.7%
Total	11,364	100.0%	865	100.0%	12,229	100.0%

Doctors of Chiropractic by County

County	Active	Active %	Inactive	Inactive %	Total	Total %
Alameda	545	4.8%	21	2.4%	566	4.6%
Amador	9	0.1%	0	0.0%	9	0.1%
Butte	71	0.6%	4	0.5%	75	0.6%
Calaveras	9	0.1%	0	0.0%	9	0.1%
Contra Costa	329	2.9%	19	2.2%	348	2.8%
Del Norte	6	0.1%	0	0.0%	6	0.0%
El Dorado	77	0.7%	7	0.8%	84	0.7%
Fresno	166	1.5%	9	1.0%	175	1.4%
Glenn	8	0.1%	0	0.0%	8	0.1%
Humboldt	29	0.3%	3	0.3%	32	0.3%
Imperial	7	0.1%	1	0.1%	8	0.1%
Inyo	3	0.0%	0	0.0%	3	0.0%
Kern	108	1.0%	4	0.5%	112	0.9%
Kings	11	0.1%	0	0.0%	11	0.1%
Lake	15	0.1%	0	0.0%	15	0.1%

County	Active	Active %	Inactive	Inactive %	Total	Total %
Lassen	2	0.0%	0	0.0%	2	0.0%
Los Angeles	2,712	23.9%	129	14.9%	2,841	23.2%
Madera	22	0.2%	1	0.1%	23	0.2%
Marin	152	1.3%	10	1.2%	162	1.3%
Mariposa	4	0.0%	0	0.0%	4	0.0%
Mendocino	28	0.2%	2	0.2%	30	0.2%
Merced	22	0.2%	2	0.2%	24	0.2%
Modoc	1	0.0%	0	0.0%	1	0.0%
Mono	4	0.0%	1	0.1%	5	0.0%
Monterey	100	0.9%	8	0.9%	108	0.9%
Napa	43	0.4%	1	0.1%	44	0.4%
Nevada	60	0.5%	5	0.6%	65	0.5%
Orange	1,395	12.3%	59	6.8%	1,454	11.9%
Placer	178	1.6%	13	1.5%	191	1.6%
Plumas	6	0.1%	0	0.0%	6	0.0%
Riverside	404	3.6%	27	3.1%	431	3.5%
Sacramento	297	2.6%	15	1.7%	312	2.6%
San Benito	5	0.0%	0	0.0%	5	0.0%
San Bernardino	331	2.9%	15	1.7%	346	2.8%
San Diego	1,073	9.4%	48	5.5%	1,121	9.2%
San Francisco	245	2.2%	11	1.3%	256	2.1%
San Joaquin	117	1.0%	5	0.6%	122	1.0%
San Luis Obispo	127	1.1%	10	1.2%	137	1.1%
San Mateo	219	1.9%	7	0.8%	226	1.8%
Santa Barbara	145	1.3%	6	0.7%	151	1.2%
Santa Clara	687	6.0%	30	3.5%	717	5.9%
Santa Cruz	149	1.3%	11	1.3%	160	1.3%
Shasta	72	0.6%	5	0.6%	77	0.6%
Siskiyou	17	0.1%	0	0.0%	17	0.1%
Solano	76	0.7%	1	0.1%	77	0.6%
Sonoma	203	1.8%	12	1.4%	215	1.8%
Stanislaus	98	0.9%	3	0.3%	101	0.8%
Sutter	21	0.2%	0	0.0%	21	0.2%
Tehama	9	0.1%	1	0.1%	10	0.1%
Trinity	1	0.0%	0	0.0%	1	0.0%
Tulare	53	0.5%	2	0.2%	55	0.4%
Tuolumne	20	0.2%	2	0.2%	22	0.2%

County	Active	Active %	Inactive	Inactive %	Total	Total %
Ventura	306	2.7%	16	1.8%	322	2.6%
Yolo	30	0.3%	1	0.1%	31	0.3%
Yuba	8	0.1%	0	0.0%	8	0.1%
Out of State	512	4.5%	297	34.3%	809	6.6%
Out of Country	17	0.1%	41	4.7%	58	0.5%
Total	11,364	100.0%	865	100.0%	12,229	100.0%